Phone: 352-536-0005 ♦ E-Mail: jessicaprakke@gmail.com

### **Professional Experience**

- Oregon Department of Forestry, Public Affairs Officer
  - Spokesperson for the agency for wildfire suppression, prevention, and mitigation.
  - Create and carry out communications campaigns to promote the agency and its work as the largest fire organization in the state.
  - Collaborate with partnering agencies to align key messaging on shared topics.
  - Prepare a variety of written, graphic, and video content under strict deadlines (email, social media posts, etc.)
  - Work with the webmaster to update the website.
  - o Fulfill public records requests in a timely manner.
  - Prepare press releases, respond to media inquiries and connect reporters to subject matter experts when appropriate.
  - o Form relationships with reporters and media outlets.
  - Prioritize projects and requests and set reasonable expections under strict deadlines.
  - Implement crisis communication tactics during fire season in response to wildfire emergencies.
  - Work with the agency's protection division to promote their communication priorities and programs.
- Oregon Employment Department, Public Affairs Specialist
  - Prepare and implement communications plans regarding new or updated statewide programs.
  - Prepare a variety of written, graphic, and video content under strict deadlines (email, social media posts, etc.)
  - Fill public records requests in a timely manner while maintaining confidentiality.
  - Field media inquiries, write and prepare press releases, respond to news media and connect reporters to subject matter experts for interviews.
  - o Form relationships with media outlets
  - Pull analytics to create targeted, strategic communications plans and digital campaigns.
  - o Manage multiple statewide social media accounts for the agency.
    - During COVID-19, our statewide account's following grew by over 800 percent.
    - Manage a team of administrators across the state that maintain social media pages for local audiences.
  - Plan, implement and evaluate social and digital media campaigns.

March 2022-Present
Permanent Position

March 2018-March 2022

Permanent Position

Jessica V. Neujahr

- o Create language accessible and disability accessible content.
- Manage, create and edit web content for the internal and external uses through web management systems.
  - Created a new website solely for COVID-19 that I still maintain, which reached over 800,000 page views in October 2020.
  - Launched identical language websites in 15 languages other than English
- Work under strict deadlines and prioritize requests.
- Train and present to other employees on web, social media, and media relations policies and practices
- o Video editing, averaging two videos per week.

#### • Cherry City Roller Derby, Volunteer Social Media Director

- o Manage and post on the leagues social media (Facebook, Instagram).
- o Stay up-to-date on current social media trends and be creative in posts.
- Provide strategic communications expertise.

# Florida Fish and Wildlife Conservation Commission,

Information Specialist

- Edit and update the research section of the Florida Fish and Wildlife website through constant communication with subject matter experts to make sure the most up-to-date scientific data is available.
  - Top 3 division in updating website information during transition.
- Collaborate with different divisions or agencies (ex. law enforcement, federal agencies, and other state agencies) to create a cohesive message.
- Establish and maintain working relationships with internal programs and stakeholder groups.
- o Develop, edit, and upload content for the quarterly internal and monthly external newsletter.
- Edit press releases, articles, and other promotional materials for AP style and grammar.
- Develop, edit, and produce video and photo content, which involved filming expert interviews and fieldwork and compiling it to create finished products.
- o Plan and attend educational and outreach events.
- Contribute content to social media, which includes written, photo and video content.
- Assist and answer public inquiries, leading them to the correct information or agency.
- Provide tours of our facility for schools, management, and other researchers.

# November 2019-Present 10 hours/week Unpaid

September 2016-March 2018

40 hours/week

# Qualifications

Type 3 Public Information Officer

### Education

### M.A. Strategic Public Relations

George Washington University

Jan. 2020 - August 2021

#### B.A. Mass Communications – Editorial

Minor: International Studies University of South Florida, Cum Laude, Fall 2015

### Skills

- Social Media (Facebook, Twitter, Instagram) Advanced
- Hootsuite and Agorapulse Advanced
- Web Management (Joomla, Sharepoint, Umbraco) – Advanced
- Microsoft Suite (Word, PowerPoint, Excel)

- Photography Intermediate
- Adobe Creative Cloud (Illustrator, InDesign, Photoshop, Creative Cut etc.) – Intermediate
- Final Cut Pro Intermediate